

IMPORTANT NOTICE FOR ALL VEHICLES INSURED WITH BOTSWANA INSURANCE COMPANY

NEW MOTOR ACCIDENT & ASSESSING CENTRE
FROM 1 NOVEMBER 2006

Botswana Insurance Company Limited (BIC) – Botswana's leading short term insurance company – has opened a new **Accident and Assessing Centre** in Gaborone West. This entirely new, innovative and exciting concept – a first for Botswana - will be situated at the BDC's Western Industrial Estate, Plot 22091/101, Unit 2G2, Gaborone West (Behind Maxi Prest).

The centre has been established to enhance service to all BIC's motor clients including those insured through a broker or agent. In particular, **it will ensure that our clients have a say in where to have their vehicles repaired**. It will also help to **reduce repair costs** and ultimately motor insurance premiums. **Pre-inspections** (for first time customers) and **windscreen repairs** will also be conducted at the new centre.

With effect from 1 November 2006 all vehicles insured with BIC, which have been involved in an accident and can no longer be driven, should be towed directly to the new Accident & Assessing Centre. **If you are involved in an accident, please ensure that you let the tow truck driver know who your insurance company is.** If you are not sure, please call your broker or BIC to find out. Panel beaters and other repair service providers will quote **on site** at the new centre. The vehicles will then be assessed on site by professional in-house or third party assessors. Once the cost of repairs has been approved and you are happy with the choice of repairer, the vehicle will be collected by the relevant panel beater.

Please note, however, that this only applies to vehicles involved in accidents in the greater Gaborone area of Botswana. Cars involved in accidents in the Northern areas (e.g. Francistown, Kasane etc.) will continue to be towed to local panel beaters for assessment and repair.

Should you have any queries regarding the new **Accident and Assessing Centre**, please feel free to contact BIC on 3600500 or alternatively, you can email us on enquiries@bic.co.bw. Our website at www.bic.co.bw will also give you more information.